



Our Customers

- ADA Coordinators/Compliance Staff
- City, County or Regional Agencies
- Human Service Organizations
- Mobility Managers
- Planners, Engineers, & Public Works Professionals
- Private Transportation Providers
- Public Transportation Systems
- Rural and Tribal Transportation Providers
- Rural Transit Assistance Program Managers
- Schools, Colleges, & Universities
- State Departments of Transportation
- Transportation Network Company Staff & Contractors
- Travel Trainers/Instructors

Easterseals Project Action provides **affordable, flexible, professional training and consultation** on ADA-accessible transportation issues.



Working together to build accessible communities for all!

**FIND OUT MORE.
CONTACT US TODAY!**

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(844) 227-3772



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**Customized Training
and Technical Assistance for
Transportation Professionals**

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Innovative ADA Training and Technical Assistance

What We Offer

Comprehensive Certification Programs

Easterseals Project Action has partnered with the Center for Urban Transportation Research to offer comprehensive certification programs on the following topics:

- Travel Training Instructor Certification (ctti)
- ADA Complementary Paratransit Manager Certification (CAPM)

ESPAC provides affordable, flexible professional training and consultation on ADA-accessible transportation issues including:

Community Livability

- health and transportation
- pedestrian access
- senior mobility

Transportation Administration

- employee succession planning and mentoring
- financial management
- human resources

Effective Communication

- customer service
- policy development
- leadership
- public engagement

Planning

- emergency preparedness
- local and regional coordination
- strategic planning

Operations & Maintenance

- safety and security
- service design
- travel training
- vehicle and facility maintenance

Customized training topics for Tribal, Frontier, Rural, Suburban and Urban providers

How, Where & When

Easterseals Project Action provides instruction and assistance in a variety of formats to meet your community's needs and budgets including:

- In-Person Workshops
- Online Courses
- Webinars
- Information & Referral Services via Phone and Email

For more information on our course schedule and to register for any of our training events, visit **projectaction.com**.

Easterseals Project Action can create a customized program to target your training needs, in your preferred format, and on a timeline that will work within your schedule. Email your request to **espaconsulting@easterseals.com**.

