



EASTER SEALS  
**Project Action**  
 CONSULTING®

Easter Seals now offers  
 customized training and technical  
 assistance through Easter Seals  
 Project Action Consulting.

Working together to build  
 accessible communities for all!

### Our Customers

- ADA Coordinators
- Cities, Counties, Towns, Villages & MPOs
- Hospitality & Tourism Professionals
- Human Services Agencies
- Mobility Managers
- Neighborhood Associations
- Pedestrian, Bicycle & Public Safety Program Coordinators
- Planners, Engineers & Public Works Professionals
- Schools, Colleges & Universities
- State & Federal Agencies
- Taxicab & Private Transportation Companies
- Urban & Rural Public Transportation Agencies

FIND OUT MORE.  
 CONTACT US TODAY!

### Scheduling & Fees

For more information on contracting and fee schedules or to submit an information request, contact us:

**EMAIL**

[espaconsulting@easterseals.com](mailto:espaconsulting@easterseals.com)

**TOLL-FREE**

(844) 227-3772



[espaconsulting@easterseals.com](mailto:espaconsulting@easterseals.com)  
[www.projectaction.com](http://www.projectaction.com)



@ESPAConsulting



Easter Seals Project  
 Action Consulting



Customized Training and Technical  
 Assistance that fits your agency's schedule  
 and your community's needs!

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# Easter Seals Project Action Consulting will find solutions to improve mobility in your neighborhood and community for people with disabilities, their families, and all travelers.

## What We Offer

- Travel Training Instruction and Administration Courses
- Training and Technical Assistance on a Range of Topics, including:
  - Americans with Disabilities Act Requirements for
    - Demand Response
    - Fixed-route
    - Motorcoach
    - Paratransit
    - Rail
    - Taxicab
    - And much more!
  - K-12 Transportation Curriculum Integration
  - Service Animals
  - Wayfinding and Transit Accessibility Assessments
- Training on Customer Service, Effective Communication & Reasonable Modification for
  - Call Center Staff
  - Operators
  - Training & Safety Personnel
  - Transit Managers
- Effective Public Involvement Strategies for
  - Advisory Committees
  - Community Coalition Building
  - Coordinated Planning
  - Local Policy and Procedure Review and Development
- Emergency Management Planning and Preparation
- Customizable Solutions for Your Accessible Transportation Needs

## How, Where & When

Easter Seals Project Action Consulting hosts introductory, intermediate, and advanced training and technical assistance. Options include:

- Customized In-person Training (full or multi-day)
- Webinars (general or organization specific with options for recorded access)
- Instructor-lead Online Courses (self-paced and 24 hour access with scheduled, real-time instructor interaction and feedback)
- Technical Assistance (in-person, conference calls, video conferencing, and webinars)
- Combination Packages (bundles training events with in-depth follow-up technical assistance)

