

## Americans with Disabilities Act



*“I had been providing Travel Training for over 20 years when I took the ADA course thru EPSAC. I was looking forward to refreshing my skills and was pleased to have gained much more. The instructors were all skilled & approachable, sharing the information in a way that held our interest.”*

*— D. Pinney, Ben Franklin Transit, Richland, WA*

Although the ADA has been around for 25 years and counting, incorporating the details of this legislation into practice can still prove challenging. With this **Americans with Disabilities Act (ADA)** workshop you can combine training for new hires with refresher training for established employees and be confident that your agency is up-to-date with the latest rules and regulations.

Build the perfect ADA workshop. First choose the type of service—paratransit, fixed-route, or demand/response. Then choose from these topics:

- Reasonable modification to policy and practice
- Service animals
- Boarding customers using mobility devices
- Eligibility and operations
- PCA’s, companions, and visitors

Let our staff help you design an interactive, informative, and enjoyable workshop on the ADA.

### What our customers say...

“ESPAC staff did a great webinar on ADA basics for rural transit providers. We had very high attendance and got great feedback on the webinar.”

### Our Training Team



Carol Wright



Julie Dupree



Donna Smith



Kristi McLaughlin

To learn more about this course, including the course syllabus, cost, and available dates in 2016, please contact Donna Smith, Director at 202-403-8349 or [dsmith@easterseals.com](mailto:dsmith@easterseals.com). Call soon—our calendar is filling quickly.



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12/2015